



S. E. SOCIETY'S

S.N.B.P. COLLEGE

Maharashtra Housing Board, Yerawada, Pune - 411 006.

Phone : 2668 6162, Email : snbp_pune2010@yahoo.co.in

AISHE CODE : C - 41455 PU/PN/C/359/2009 - College Code - 0883

Outward No. :

Date :

5.1.4 The Institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- Implementation of guidelines of statutory/regulatory bodies
 - Institute Internal Complaint Committee:
 - Grievance Redressal Procedure For Students
 - Institute's Anti-Ragging Committee | UGC Guidelines for Curbing Ragging Certificate
- Organisation wide awareness and undertakings on policies with zero tolerance
 - Anti-ragging banners have been placed throughout the campus
 - Gender Sensation seminar have been done.
- Mechanisms for submission of online/offline students' grievances
 - Grievance Submission Mechanism Portal Weblink
 - Grievance Redressal Cell System
- Timely redressal of the grievances through appropriate committees
 - Proof of Timely redressal of the grievances through appropriate
 - Terms of Reference based on nature of grievances (level I,II and III)

Sr no	Date	Name of activity	Nature of Activity	Level	Link
1	10.12.2018	Self Defence Training for Girls	Seminar	College	
2	01.08.2019	Guest Lecture on Women Empowerment	Seminar	College	
3	21.09.2022	Lecture on Sexual Harrasment	Seminar	College	





Principal
S. N. B. P. COLLEGE
Maharashtra Housing Board
Yerawada, Pune - 411 006

Mechanisms for submission of online/offline students' grievances

The grievance redressal mechanism is constituted to be implemented in the institute to address the grievance related to students, women harassment, ragging, maintenance and other related issues. The grievance committee members investigate the cases through following mechanism:

1. An individual has to submit a grievance form
2. The submitted form is reported to the IQAC.
3. The IQAC then review the grievance and forward to appropriate authorities
4. The concerned section will then takes action and submit the report to the grievance committee for the closure of grievance within stipulated time.
5. The information about the action taken is communicated to the individual who has put up the grievance.

Grievance form

Nature of Grievance:

Complainant Name	Department/Semester,	Branch	date	Sign & Phone No

Submitted to Date	Signature	Action Taken	Signature

Separate sheet may be attached as annexure if the space provided is insufficient :

Complainant Name	Department	Date	Remarks

Note: Kindly resolve within a week

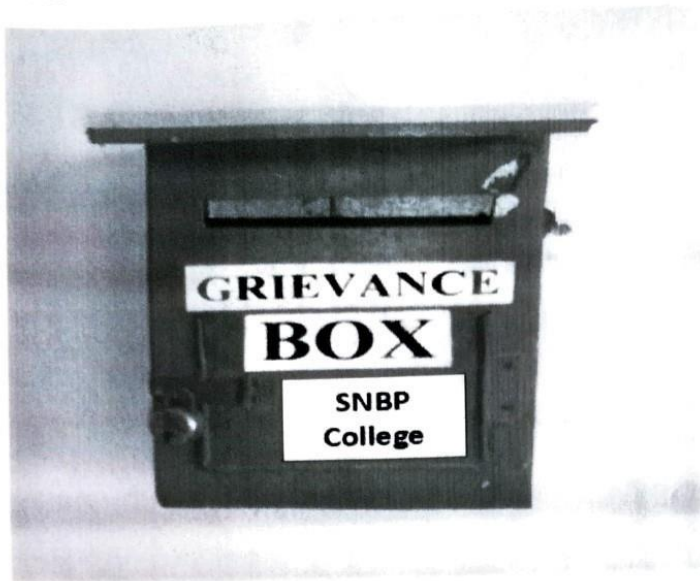
Report submitted to Principal / Registrar for Remarks:

Suggestion / complaint Box have been installed in all the department blocks in which the Students, drop their grievances and their suggestions for improving the Academics / Administration in the College.




Principal
S. N. B. P. COLLEGE
Maharashtra Housing Board
Yerwada, Pune - 411 006

Photo



The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

The students can register their grievances online at
WEBSITE LINK:

Grievance Redressal

Post Your Grievance

sachin.g.garde@gmail.com

page where required question

Email *

your email

Grievance Redressal

Grievance Redressal

Your response has been recorded

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Google Forms



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Maharashtra Housing Board
Yerwada, Pune - 411 006

Sr no	Year	Name of Grievances	Link
1	2022-23	Students Redressal grievance Committee	
2	2021-22	Students Redressal grievance Committee	
3	2020-21	Students Redressal grievance Committee	
4	2019-20	Students Redressal grievance Committee	
5	2018-19	Students Redressal grievance Committee	
1	2022-23	Womens Grievance Committee	
2	2021-22	Womens Grievance Committee	
3	2020-21	Womens Grievance Committee	
4	2019-20	Womens Grievance Committee	
5	2018-19	Womens Grievance Committee	
1	2022-23	Ragging Grievance Committee	
2	2021-22	Ragging Grievance Committee	
3	2020-21	Ragging Grievance Committee	
4	2019-20	Ragging Grievance Committee	
5	2018-19	Ragging Grievance Committee	




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Outward No. :

Date :

Notice

All the members of Students Grievance Committee are requested to attend meeting as per mention date and time at Principal's office in our college.

Agenda of meeting-

- 1) Discussion regarding students scholarship form
- 2) Discussion regarding SSPU Examination form
- 3) Students problems regarding online examination
- 4) Students submission fees issues
- 5) Students availability of study materials

Date-19/12/2022, Time - 2pm

Venue - Principal's Office

Sr. No.	Name	Position	Signature
1	Mr. Ganesh Bhosale	Chairperson	
2	Mr. Chandrabhansingh Gaur	Secretary	
3	Dr. Vinit Rokade	Member	
4	Ms. Sunada Phadatare	Member	
6	Mr. Rahul Kashid	Member	
7	Mr. Kunal Ambre	Member	
8	Mr. Aditya Gore	Member	
9	Mr. Manoj Mandal	Member	
10	Mr. Arvind Navagire	Member	
11	Ms. Shubhangi Chavan	Member	



Principal
S. N. B. P. COLLEGE
Maharashtra Housing Board
Yerwada, Pune - 411 006

Ay : 2018-19 .
 Date : 6/8/2018 .


The ~~total~~ no. of Grievances/suggestions received:

S.No	Grievances/suggestions	Action taken.	No. of days to Resolve	Sign.
1.	Desks/chairs are damaged in the class room	Request send to administration to replace the damaged furniture	2 days	
2.	To increase the library book issue time to students from 12:30 to 1:30. As Exams are approaching kindly solve the issue.	Comittee members informed the issue to princi- ple & forwarded the information to the librarian.	1 Days	
3.	Water filter not working in the ground floor	Committee members accepted the problem to the mainlanance Incharge.	4 Days	

Ay: 2019-20.
Date: 15/4/2019

The total No. of Grievances/suggestions recieved:

S. No	Grievances/ Suggestions.	Action. taken.	No. of Days. to resolve	Sign.
1.	Fan is not working in. lecture Hall 2.	Committee informed to maintenance department.	1 Day	
2.	Classrooms in the 5th floor is not cleaned.	Performed to sweepers to maintain cleanliness	1 Day,	


PRINCIPAL
S N B COLLEGE
MAHARAJA GANESH WARD
MUMBAI - 400 006


Ay: 2019-20.

Date: 15-2-2020.

The total no. of. Grievances/suggestions received.


The grievances/suggestions received from the box are NIL.

: No. grievances/suggestions were reported from the students/staffs.


Principal
S. N. D. S. COLLEGE
Mishra, P. N. Singh Board
Varnada, P. N. Singh CS

The total No. of Grievances/suggestions reviewed.

S.No	Grievances/ suggestion.	Action taken	No. of days to resolve	Sign.
1.	Request to change time schedule for mid exams from morning session to afternoon session for Fy- res students	The committee informed to the exam branch in charge.	2 Days.	
2.	Need Extra classes for mathematics.	committee forwarded the issue to the principal.	1 Day	



 PRINCIPAL
 S. J. S. COLLEGE
 Education Board
 Bangalore-411 006

Ay: 2021-22

Date: 9-3-2022

The total no. of Grievances/suggestions received.


S.No	Grievances/ suggestions	Action taken	No. of Days to resolve	Sign
1.	Library xerox facility is not proper	Committee form. added the request to the library Incharge.	2 Days.	
2.	Lunch Break timings is not sufficient as faculty are taking extra time.	Committee informed to the principal of related staff to maintain class timings.	2 Days.	


Principal
S. V. S. College
Board
2021-22

Ay: 2022-23
Date: 16-8-2023

The total No. of Grievance / suggestions received.

No	Grievances / Suggestion.	Action taken.	No. of Days. to Resolve	Sign.
1.	Lack of snacks. in the general canteen..	Committee. Members inter- acted with the canteen head. available through out the day.	1 Day.	
2.	Washroom of 5th floor not maintained pro- perly during afternoon session	Discussed with the sweepers to Maintain cleanliness	1 Day	


Grievance Redressal Board
Vijaya Vittala - 511 006



Sr no	Date	Name of activity	Nature of Activity	Level	Link
1	21.09.2022	Self Defence Training for Girls	Seminar	College	https://snbpypcs.com/WebsitePages/ssrpdf/Summary%205.1.1.pdf
2	30.12.2021	Lecture on Sexual Harrasment	Seminar	College	https://snbpypcs.com/WebsitePages/ssrpdf/Summary%205.1.1.pdf
3	04.01.2020	Guest Lecture on Women Empowerment (Smart girl)	Seminar	College	https://snbpypcs.com/WebsitePages/ssrpdf/Summary%205.1.1.pdf

